



AT HOME TRY ON PROGRAM

Trial Period: Free 5-day review period, with complimentary round-trip shipping. 5 DAY TRIAL BEGINS ON DELIVERY OF GOODS. After five calendar days, return the original item(s) and all packaging using your prepaid label provided by Dogwood.

To accommodate round-trip shipping, the review period spans over 14 calendar days.

At checkout, you'll need to provide a valid credit/debit card to complete your AHTO request.

Once the item is returned to Dogwood in its original condition within the agreed-upon timeline, the preauthorization will be removed from your card and deleted from our records.

CHARGE FOR NON-RETURN OF GOODS

To ensure goods are returned, the card on file will be subject to a \$300 charge. Borrowers will receive timely reminders to return goods before the specified deadline. If borrower fails to return item, nor makes any attempt to contact Dogwood Jewelers during this period; the credit card will be subject to charges as outlined below:

- The charge will be split into two installments. Total charges will not exceed \$300.
- The first installment of \$150 will be charged after the 14-day period has concluded.
- The remaining \$150 will be charged 14 days after the first billing cycle.

Exceptions: In situations where an extension is needed, borrowers must promptly notify Dogwood to discuss alternative arrangements.

At our discretion: the \$300 non-return-of-goods fee may be applied as a deposit towards your new engagement ring purchase, redeemable upon the return of the original item. If approved, the deposit must be redeemed within 6 months from the transaction date. After 6 months, your deposit is forfeited.

Compliance: Failure to return goods within the specified period may result in the card on file being charged, as outlined in this policy. Total charges will not exceed \$300 USD.

Approved by Jamie Luzzi on 04/10/2024